# Puppet Inc. Accessibility Conformance Report

# Revised Section 508 Edition

**VPAT® Version 2.3 (Revised) – April 2019**

**Name of Product/Version:** Continuous Delivery for Puppet Enterprise® 2.12.2

**Product Description:** Configuration management software. This document describes the accessibility experience of the end user for Continuous Delivery for Puppet Enterprise® 2.12.2.

**Date:** June 2019

**Contact Information:** accessibility@puppet.com

**Evaluation Methods Used:** Manual testing

# Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
|---|---|
| Web Content Accessibility Guidelines 2.0 | Level A (Yes)<br>Level AA (Yes)<br>Level AAA (No) |
| Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018 | (Yes) |

# Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

- **Partially Supports**: Some functionality of the product does not meet the criterion.

- **Does Not Support**: The majority of product functionality does not meet the criterion.

- **Not Applicable**: The criterion is not relevant to the product.

- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

# WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

## Table 1: Success Criteria, Level A

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **1.1.1 Non-text Content** (Level A)<br>Also applies to:<br>Revised Section 508<br>  ● 501 (Web)(Software)<br>  ● 504.2 (Authoring Tool)<br>  ● 602.3 (Support Docs) | Partially Supports | Some secondary buttons are missing text alternatives. |
| **1.2.1 Audio-only and Video-only (Prerecorded)** (Level A)<br>Also applies to:<br>Revised Section 508<br>  ● 501 (Web)(Software)<br>  ● 504.2 (Authoring Tool)<br>  ● 602.3 (Support Docs) | Not Applicable | |
| **1.2.2 Captions (Prerecorded)** (Level A)<br>Also applies to:<br>Revised Section 508<br>  ● 501 (Web)(Software)<br>  ● 504.2 (Authoring Tool) | Not Applicable | |

| | | |
|---|---|---|
| ● 602.3 (Support Docs) | | |
| **1.2.3 Audio Description or Media Alternative (Prerecorded)** (Level A)<br>Also applies to:<br>Revised Section 508<br> ● 501 (Web)(Software)<br> ● 504.2 (Authoring Tool)<br> ● 602.3 (Support Docs) | Not Applicable | |
| **1.3.1 Info and Relationships** (Level A)<br>Also applies to:<br>Revised Section 508<br> ● 501 (Web)(Software)<br> ● 504.2 (Authoring Tool)<br> ● 602.3 (Support Docs) | Does Not Support | Some text inputs are not associated with their labels. Many elements are displayed without their semantic html tags. |
| **1.3.2 Meaningful Sequence** (Level A)<br>Also applies to:<br><br>Revised Section 508<br> ● 501 (Web)(Software)<br> ● 504.2 (Authoring Tool)<br> ● 602.3 (Support Docs) | Supports | |
| **1.3.3 Sensory Characteristics** (Level A)<br>Also applies to:<br>Revised Section 508<br> ● 501 (Web)(Software)<br> ● 504.2 (Authoring Tool)<br> ● 602.3 (Support Docs) | Supports | |
| **1.4.1 Use of Color** (Level A)<br>Also applies to:<br>Revised Section 508<br> ● 501 (Web)(Software)<br> ● 504.2 (Authoring Tool)<br> ● 602.3 (Support Docs) | Supports | |
| **1.4.2 Audio Control** (Level A)<br>Also applies to: | Not Applicable | |

| | | |
|---|---|---|
| Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | | |
| **2.1.1 Keyboard** (Level A)<br>Also applies to:<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Partially Supports | The majority of the app can be controlled with a keyboard, however as the focus state is hidden on most elements, keyboard operation is hindered. |
| **2.1.2 No Keyboard Trap** (Level A)<br>Also applies to:<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Supports | |
| **2.2.1 Timing Adjustable** (Level A)<br>Also applies to:<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Not Applicable | |
| **2.2.2 Pause, Stop, Hide** (Level A)<br>Also applies to:<br>●<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Not Applicable | |
| **2.3.1 Three Flashes or Below Threshold** (Level A)<br>Also applies to:<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool) | Supports | |

| | | |
|---|---|---|
| ● 602.3 (Support Docs) | | |
| **2.4.1 Bypass Blocks** (Level A)<br>Also applies to:<br>Revised Section 508<br>    ● 501 (Web)(Software) – Does not apply to non-web software<br>    ● 504.2 (Authoring Tool)<br>    ● 602.3 (Support Docs) – Does not apply to non-web docs | Supports | |
| **2.4.2 Page Titled** (Level A)<br>Also applies to:<br>Revised Section 508<br>    ● 501 (Web)(Software)<br>    ● 504.2 (Authoring Tool)<br>    ● 602.3 (Support Docs) | Supports | |
| **2.4.3 Focus Order** (Level A)<br>Also applies to:<br>Revised Section 508<br>    ● 501 (Web)(Software)<br>    ● 504.2 (Authoring Tool)<br>    ● 602.3 (Support Docs) | Partially Supports | The Control Repo / Module details pages do not have proper focus order when viewed at a narrow screen width. |
| **2.4.4 Link Purpose (In Context)** (Level A)<br>Also applies to:<br>Revised Section 508<br>    ● 501 (Web)(Software)<br>    ● 504.2 (Authoring Tool)<br>    ● 602.3 (Support Docs) | Partially Supports | Some links to commits and branches on version control system providers are not explicitly labeled. |
| **3.1.1 Language of Page** (Level A)<br>Also applies to:<br>Revised Section 508<br>    ● 501 (Web)(Software)<br>    ● 504.2 (Authoring Tool)<br>    ● 602.3 (Support Docs) | Supports | |
| **3.2.1 On Focus** (Level A)<br>Also applies to:<br>Revised Section 508 | Supports | |

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|---|---|---|
| ● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | | |
| **3.2.2 On Input** (Level A)<br>Also applies to:<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Supports | |
| **3.3.1 Error Identification** (Level A)<br>Also applies to:<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Supports | |
| **3.3.2 Labels or Instructions** (Level A)<br>Also applies to:<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Partially Supports | Some form controls do not have associated labels. |
| **4.1.1 Parsing** (Level A)<br>Also applies to:<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Supports | |
| **4.1.2 Name, Role, Value** (Level A)<br>Also applies to:<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Does Not Support | Almost no aria-roles assigned anywhere. |

# Table 2: Success Criteria, Level AA

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **1.2.4 Captions (Live)** (Level AA)<br>Also applies to:<br>Revised Section 508<br>&bull; 501 (Web)(Software)<br>&bull; 504.2 (Authoring Tool)<br>&bull; 602.3 (Support Docs) | Not Applicable | |
| **1.2.5 Audio Description (Prerecorded)** (Level AA)<br>Also applies to:<br>Revised Section 508<br>&bull; 501 (Web)(Software)<br>&bull; 504.2 (Authoring Tool)<br>&bull; 602.3 (Support Docs) | Not Applicable | |
| **1.4.3 Contrast (Minimum)** (Level AA)<br>Also applies to:<br>Revised Section 508<br>&bull; 501 (Web)(Software)<br>&bull; 504.2 (Authoring Tool)<br>&bull; 602.3 (Support Docs) | Partially Supports | Several small elements have a contrasts below 4:1. |
| **1.4.4 Resize text** (Level AA)<br>Also applies to:<br>Revised Section 508<br>&bull; 501 (Web)(Software)<br>&bull; 504.2 (Authoring Tool)<br>&bull; 602.3 (Support Docs) | Supports | |
| **1.4.5 Images of Text** (Level AA)<br>Also applies to:<br>Revised Section 508<br>&bull; 501 (Web)(Software) | Supports | |

| | | |
|---|---|---|
| ● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | | |
| **2.4.5 Multiple Ways** (Level AA)<br>Also applies to:<br>Revised Section 508<br>　● 501 (Web)(Software) – Does not apply to non-web software<br>　● 504.2 (Authoring Tool)<br>　● 602.3 (Support Docs) – Does not apply to non-web docs | Supports | |
| **2.4.6 Headings and Labels** (Level AA)<br>Also applies to:<br>Revised Section 508<br>　● 501 (Web)(Software)<br>　● 504.2 (Authoring Tool)<br>　● 602.3 (Support Docs) | Partially Supports | Headings do not use html heading tags. Many labels do not use html label tags. |
| **2.4.7 Focus Visible** (Level AA)<br>Also applies to:<br>Revised Section 508<br>　● 501 (Web)(Software)<br>　● 504.2 (Authoring Tool)<br>　● 602.3 (Support Docs) | Does Not Support | Focus indicator is hidden on several all elements on several pages. |
| **3.1.2 Language of Parts** (Level AA)<br>Also applies to:<br>Revised Section 508<br>　● 501 (Web)(Software)<br>　● 504.2 (Authoring Tool)<br>　● 602.3 (Support Docs) | Supports | |
| **3.2.3 Consistent Navigation** (Level AA)<br>Also applies to:<br>Revised Section 508<br>　● 501 (Web)(Software) – Does not apply to non-web software<br>　● 504.2 (Authoring Tool)<br>　● 602.3 (Support Docs) – Does not apply to non-web docs | Supports | |
| **3.2.4 Consistent Identification** (Level AA)<br>Also applies to: | Supports | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| Revised Section 508<br>   ● 501 (Web)(Software) – Does not apply to non-web software<br>   ● 504.2 (Authoring Tool)<br>   ● 602.3 (Support Docs) – Does not apply to non-web docs | | |
| **3.3.3 Error Suggestion** (Level AA)<br>Also applies to:<br>Revised Section 508<br>   ● 501 (Web)(Software)<br>   ● 504.2 (Authoring Tool)<br>   ● 602.3 (Support Docs) | Supports | |
| **3.3.4 Error Prevention (Legal, Financial, Data)** (Level AA)<br>Also applies to:<br>Revised Section 508<br>   ● 501 (Web)(Software)<br>   ● 504.2 (Authoring Tool)<br>   ● 602.3 (Support Docs) | Supports | |
| | | |

## Table 3: Success Criteria, Level AAA

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **1.2.6 Sign Language (Prerecorded)** (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply | Not Evaluated | |
| **1.2.7 Extended Audio Description (Prerecorded)** (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply | Not Evaluated | |
| **1.2.8 Media Alternative (Prerecorded)** (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply | Not Evaluated | |
| **1.2.9 Audio-only (Live)** (Level AAA) | Not Evaluated | |

| | | |
|---|---|---|
| Also applies to:<br>Revised Section 508 – Does not apply | | |
| **1.4.6 Contrast Enhanced**  (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply | Not Evaluated | |
| **1.4.7 Low or No Background Audio** (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply | Not Evaluated | |
| **1.4.8 Visual Presentation** (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply | Not Evaluated | |
| **1.4.9 Images of Text (No Exception) Control** (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply | Not Evaluated | |
| **2.1.3 Keyboard (No Exception)** (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply | Not Evaluated | |
| **2.2.3 No Timing** (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply | Not Evaluated | |
| **2.2.4 Interruptions** (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply | Not Evaluated | |
| **2.2.5 Re-authenticating** (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply | Not Evaluated | |
| **2.3.2 Three Flashes** (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply | Not Evaluated | |
| **2.4.8 Location** (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply | Not Evaluated | |
| **2.4.9 Link Purpose (Link Only)** (Level AAA) | Not Evaluated | |

| | | |
|---|---|---|
| Also applies to:<br>Revised Section 508 – Does not apply | | |
| **2.4.10 Section Headings** (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply | Not Evaluated | |
| **3.1.3 Unusual Words** (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply | Not Evaluated | |
| **3.1.4 Abbreviations** (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply | Not Evaluated | |
| **3.1.5 Reading Level** (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply | Not Evaluated | |
| **3.1.6 Pronunciation** (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply | Not Evaluated | |
| **3.2.5 Change on Request** (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply | Not Evaluated | |
| **3.3.5 Help** (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply | Not Evaluated | |
| **3.3.6 Error Prevention (All)** (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply | Not Evaluated | |
| | | |

# Revised Section 508 Report

Notes:

## Chapter 3: **Functional Performance Criteria** (FPC)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 302.1 Without Vision | Does Not Support | Missing consistent semantic html and aria information, which would enable use with a screenreader. |
| 302.2 With Limited Vision | Supports | |
| 302.3 Without Perception of Color | Supports | |
| 302.4 Without Hearing | Not Applicable | Continuous Delivery for Puppet Enterprise does not include audio only features. |
| 302.5 With Limited Hearing | Not Applicable | Continuous Delivery for Puppet Enterprise does not include audio only features. |
| 302.6 Without Speech | Supports | |
| 302.7 With Limited Manipulation | Does Not Support | Missing focus indicator on several elements means keyboard control is not practical. |
| 302.8 With Limited Reach and Strength | Supports | |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Supports | |

## Chapter 4: **Hardware**

Notes: Continues Delivery for Puppet Enterprise is a web application and is not subject to these requirements.

## Chapter 5: **Software**

Notes: Continues Delivery for Puppet Enterprise is a web application and is not subject to these requirements.

## Chapter 6: Support Documentation and Services

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| *601.1 Scope* | Heading cell – no response required | Heading cell – no response required |
| *602 Support Documentation* | Heading cell – no response required | Heading cell – no response required |
| 602.2 Accessibility and Compatibility Features | Supports with Exceptions | |
| 602.3 Electronic Support Documentation | See WCAG 2.0 section | See information in WCAG 2.0 section |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Does Not Support | |
| *603 Support Services* | Heading cell – no response required | Heading cell – no response required |
| 603.2 Information on Accessibility and Compatibility Features | Supports | |
| 603.3 Accommodation of Communication Needs | Supports | |

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